

Leicester, Leicestershire & Rutland Police and Crime Panel Complaints Sub-Committee

Public Summary of Complaints

Outcome of Informal Resolutions (Meeting: 21 January 2026)

Process – A Sub-Committee met under Part 4 of the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 to consider two non-criminal complaints about the conduct of the Police and Crime Commissioner (PCC). The parties were invited to comment on the complaints and on publication of the outcome. The meeting took place in exempt session; this public note records the conclusions. A formal record of outcome will be sent to both parties as soon as practicable. This summary of the outcome is published subject to necessary redactions to protect personal information and exempt material, consistent with the Panel's procedure.

Complaint A (email communication) – The Sub-Committee considered written submissions from both parties regarding an email sent by the PCC to a female serving police officer. Without making findings of fact, the Sub-Committee considered the tone and content of the message to be inappropriate for the office and inconsistent with the high standards expected of a PCC.

Outcome: informal resolution achieved—

- (i) The PCC having expressed regret at the meeting for the offence and distress caused to the complainant and having acknowledged that sending the email was inappropriate; and
- (ii) a reminder has been recorded about maintaining appropriate professional distance and care in communications with officers.

This complaint is recorded as **resolved**.

Complaint B (remarks in a public setting/social media clip) – Following consideration of submissions, the Sub-Committee noted the evidential limitations inherent in the informal-resolution process and that it is not empowered to make findings of fact. The PCC clarified that he does not now contend the complainant telephoned him to discuss the specific issue referenced.

Outcome: informal resolution achieved:

- (i) the Sub-Committee will send an explanatory note to the complainant recording the PCC's clarification; and
- (ii) a recommendation has been recorded that any future public references to third-party contacts be accurate and verifiable.

This complaint is recorded as **resolved**.

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